CAIRO FOR crexendo® VIP™

Crexendo AI Receptionist and Orchestrator for the Crexendo® VIP™ Platform

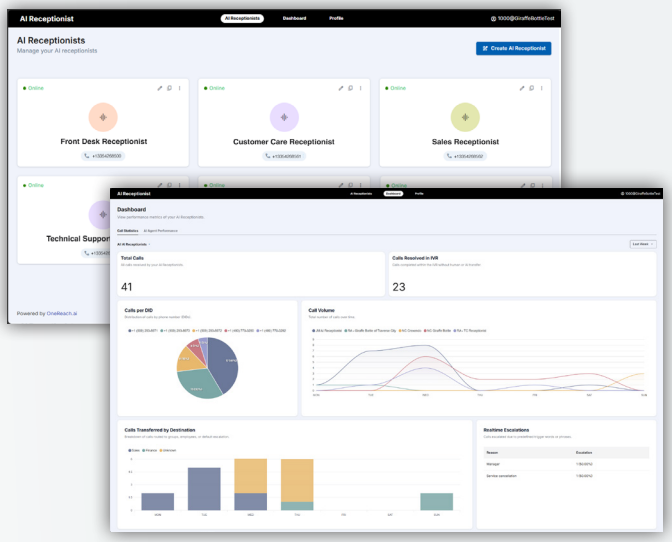


Meet CAIRO for VIP – Your Always-On AI Receptionist

Never miss a call again. CAIRO for VIP answers with a natural voice, understands intent, and routes callers to the right place. Purpose-built for the Crexendo® VIP™ platform, CAIRO combines conversational AI, voice automation, and your business knowledge base to handle routine requests, reduce call handling time, and elevate every caller's experience.

CAIRO Helps Your Business:

- Deliver **24/7 call coverage** with natural, human-like conversations
- **Route and escalate intelligently** to VIP users, queues, or contact center agents
- **Schedule appointments automatically** with calendar integration
- Support **multilingual callers** for broader reach
- Improve accuracy with **customizable training and knowledge updates**
- Gain visibility with **traffic analytics and actionable insights**



crexendo®

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CAIRO for VIP Core Features:



Voice & Personality

- Assign CAIRO to any business number (DID)
- Choose from professional AI voices
- Match CAIRO's tone to your brand
- Set escalation and handoff for priority or complex calls



Knowledge & Skills

- Train CAIRO from your website, FAQs, and uploaded documents
- Improve responses with guided prompts
- Natural conversation (small talk and turn taking)
- Multilingual support



Appointment Scheduling & Calendar Integration

- AI-enabled appointment scheduling
- Sync with Microsoft 365 and Google Calendar
- Send SMS confirmations and reminders



Analytics & Insights

- Real-time SMS alerts for keywords and caller intent
- Flags unanswered questions for training
- Keyword tracking and traffic statistics



Security & Reliability

- Intent-based call handling and routing controls
- Rogue Spam/abuse handling (block/route/escalate rules)



Customizable Agent Templates

- Prebuilt agent flows for fast setup
- Built-in handoff and workflow scheduling

Find out what CAIRO for VIP can do for your business:

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